



01932 572345  
info@4ssystem.co.uk

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4S SYSTEMS OFFERS A **TOTAL**  
IT SOLUTION TO BUSINESSES  
OF ALL SIZES

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www.fastsupport.com

## Telephony

4s Systems have been partnering with Telecom's business for over 12 years and during that time they have built up a dedicated team of telecoms advisors and engineers who work closely with all our clients to ensure that we provide the highest possible level of service and expertise.

### Our Aim

To provide a range of solutions for all your business communication needs. To save you money without compromising on the level of service and quality.

What we offer

### Maintenance/Installation

We provide an installation and maintenance service for businesses across the whole of the UK One off check-up of your old system Regular maintenance service of your new or old system New install/removal of an old system Replacement parts Fault repairs Our maintenance service for your telephone system can be tailored to your needs.

### Hosted IP Telephony

Hosted IP Telephony offers an alternative to the traditional PABX telephone systems by providing all the features of a modern phone system and much more but via a Leased Line, Ethernet or xDSL business grade bandwidth. Full-featured, modern telephony solutions such as voicemail, auto-attendant, music-on-hold, call recording etc can be made available to smaller organisations and multisite businesses via hosted IP telephony. You no longer have to be stuck in the office you can make and receive calls from anywhere around the world whilst still presenting your office number. The benefit increased efficiency, cost effective business communication services and elimination of running and maintaining an in-house telephone system.

### Calls and Lines

We offer a range of telecoms services, including low cost calls, line rental and broadband, brought to you our own fully experienced telecoms engineers.

### Low Cost calls

Save money on your business calls, with tailored packages designed with your business in mind. You are assured of a dedicated account manager who will ensure seamless transfer from your existing call supplier and be on hand to offer advice and support whenever you need it.

### Non-Geographic Numbers (NGN's)

We can advise you how best to use NGN's such as 0800 and 0845 numbers to best suit your business needs.

### Mobile Communications

We can now offer a complete range of mobile communications products on the O2 and Vodafone network. Bringing the same expertise and specialist knowledge from our fixed line services to give our customers the opportunity to extend their telecommunications capabilities in line with the changing ways in which we are now communicating.

### Broadband

We have a range of business broadband packages to choose from, all at highly competitive prices. Whether you are a sole trader, a small to medium business or a large organisation, we have the package to suit you.

### Leased Lines

These provide a simple, reliable and secure solution for Internet VPN, private networks or for connecting two geographically separate areas, as well as allowing for cheaper business calls using VoIP telephony.

### Inbound Calls

Are you missing out on potential business because your phone lines are busy? The Inbound Call Solution Platform will help ensure that you manage calls to your business with speed and efficiency, providing a high level of customer service to your clients and also preventing you from never missing a call again.

### Products

## Why 4S?

Full service IT consultancy

24/7 support

Retail POS specialists

Free consultation

We understand your  
business needs



We are a supplier of business telephones and telephone systems from the following suppliers:

Siemens  
Ericsson/Aastra  
Avaya  
Mitel  
Nortel  
Alcatel  
Alcatel-Lucent  
Matra  
Polycom

Iris Exchequer  
Sage Accounting  
EPOS  
Studio Booking System  
Purchase Requester  
System

#### **Solutions**

Data Recovery  
Hosted Backup  
Hosted Exchange  
Hosted AV  
Telephony  
Servers & Desktops  
Audio & Video

#### **Service**

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Development  
Network Cabling

#### **Support**

Time Bank  
Remote Support  
Managed Service  
PC & Laptop Repair

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#### **Contact 4S**

Shepperton Studios  
Studios Road  
Shepperton Middlesex  
United Kingdom  
TW17 0QD  
T: 01932 57234  
F: 01932 568448  
E: [info@4ssystem.co.uk](mailto:info@4ssystem.co.uk)