



MF



COMMUNICATIONS

Telephony Fraud – How well are you protected?



Would you risk connecting your computer system to your network without having any virus detection and firewall security in place?

Would you pay for something on line using your credit card without ensuring that the payment method was secure?

Would you leave your office at the end of the day without securing all the windows and doors and activating the alarm?

We are sure your answer to all the above is a resounding ‘no’, because you are aware of the pitfalls and dangers of not taking the proper steps to protect yourself.

Here at MF Communications, we make client management our priority which is why we are sending out this information sheet . Our primary concern is that you, our client, is protected from this risk. We are, of course, able to offer you solutions to this problem, but we are also here to advise you on how you can make the most of existing equipment that is already enabled with security features that you may not be aware of.

What is telephony Fraud?

Any business with a telephone system (PBX), whether big or small, can be targeted by phone hackers (Phreakers).

The fraudsters hijack the PBX by breaking the PIN code on the voicemail then configure it for their own use. They use access codes and on-line password cracking technology, enabling them to infiltrate your system.

Once access has been gained the hackers are able to make outbound calls to anywhere in the world, the cost of which falls to the owner of the phone line connected to the system from where the call has

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Phone Phreakers are organised criminal gangs, linked to terrorist organisations. Typically they sell phone services in developing countries to customers who do not own their own phone line and they deal in cash, which is virtually untraceable.

What Can I do to Protect my System?

There is now a firewall protection system for your PBX called Control Phreak. It can be configured to deny/allow any combination of numbers or facilities and is managed independently of the phone system, which means it cannot be accessed by hackers.

As a telephone service provider, we want to work WITH our clients to help protect them against fraud.

Please talk to us about how we can help you. This dangerous international fraud crime is only likely to worsen as we take measures to tighten our security in every other aspect of our on-line activities.



CALL US NOW : 01892 514687

Contact MF Communications 01892 514 687, or email info@mfcomm.co.uk for more information and discuss how we can help you protect your profits.